



**FOR IMMEDIATE RELEASE**

## **ImageScan Provides Customers with Increased Satisfaction**

LANHAM, Maryland, June 30, 2011 – ImageScan Inc., a U.S.-based, leading software solutions provider for accounts receivables management and transactional content unification, today announced its new program to further strengthen customer satisfaction. ImageScan’s Customer Service is offering “Ask the Expert,” a value-added webinar series highlighting specific capabilities contained within ImageScan’s solutions.

“As our customers’ businesses change, they look to utilize additional functionality within their systems but do not always require or want additional training,” says Jeffrey Sinofsky, Director of Customer Service. “Taking this deeper dive allows us to demonstrate to our customers all of the toolsets available in the most cost-effective way for them.”

Topic-dependent, subject matter experts within ImageScan’s Customer Service and Professional Services departments will guide customer viewers through a tutorial presentation discussing details of that day’s topic. The first “Ask the Expert” webinar will be held today and features Alternate Singles Balancing, an alternate workflow process that eliminates keying the remittance items in Remittance Entry. The next “Ask the Expert” webinar will be held in late July and will highlight the Batch End of Day, Clean up & Move Process.

### **About ImageScan Inc.**

ImageScan Inc. is a U.S.-based, leading software solutions provider for accounts receivables management and transactional content unification. Founded in 1992, ImageScan is a top supplier to Tier 1 financial institutions in the U.S. and a Microsoft-certified partner. Servicing Fortune 500 customers, ImageScan offers industry-specific solutions and services to organizations within banking, healthcare, government, outsourcing, non-profit, insurance and fulfillment. By deploying solutions in a timely, non-disruptive, and cost-effective manner, ImageScan offers customers a reduced cost structure, optimized business intelligence, increased accuracy and the ability to provide differentiated services to their marketplace. With unmatched innovation and superior customer service, ImageScan’s solutions are fully scalable and operate in some of the most demanding of HIPAA, PCI and anti-fraud environments to meet customers’ evolving needs. For more information, visit [www.goImageScan.com](http://www.goImageScan.com) or call (301) 306-0700.

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